



August 16, 2024

To whom it may concern,

Speaking for the team at Buckberger Baerg & Partners LLP, I want to express gratitude to Amanda Chevrier and Schooley Mitchell for their exceptional service in analyzing our credit card processing fees, otherwise known as merchant services and assisting us in choosing a new merchant services provider that better meets our needs.

Amanda's team meticulously reviewed our invoices and negotiated with vendors to uncover potential cost savings. Schooley Mitchell's thorough analysis led to a recommendation to switch vendors, projecting an impressive annual savings of \$18,738. After arranging for us to be given demos of a few online merchant services platforms, we chose our new vendor and proceeded with the transition.

Every month since implementation, Amanda's team has scrutinized invoices from our new vendor and has provided transparent and useful reporting. Our actual savings has amounted to \$20,127.

Beyond the financial benefits, we were pleasantly surprised by the additional advantages that accompanied this change. Schooley Mitchell's vetting process resulted in us transitioning to a merchant services provider that better meets our reporting needs and has allowed us to improve our internal processes.

On a personal level, Amanda has proven to be approachable, easy to work with and professional. She facilitated an exploration rather than a high-pressure sales experience.

In conclusion, we recommend Amanda Chevrier and Schooley Mitchell for their outstanding services, which have brought increased value to our business.

Sincerely,

Emily Clarke, Controller