



1080 Meadowbrook Lane
Louisa, KY 41230

September 5, 2024

To Whom It May Concern:

Schooley Mitchell of Louisa (Lee and Marla Balaklaw), have been our telecom consultants for the past 10 years. Over that time, they have saved us tens of thousands of dollars. They have saved us a great deal of time dealing with telephone (analog and sip trunks), internet (fiber and coax), and cellular accounts.

Schooley Mitchell has consulted with our IT provider, CDP. They have spent time dealing with the Commonwealth Office of Technology on our behalf. They have dealt with our phone system vendor to help coordinate services, when we were changing internet service providers, and needed a sip trunk vendor (Vollicom). Schooley Mitchell most recently found that we were having some compliance issues, and they are dealing with our phone system vendor to fix those issues.

Lee and Marla agreed to take on the task of filing for broadband reimbursement for us, with the Universal Service Administration Corporation. The application process is daunting. Staying up with the rule changes is difficult. Their team at Schooley Mitchell fought for funding reimbursement for a server for us, with USAC, for 3 years. Unfortunately, they were not able to obtain that funding for us, which we should have been entitled to. This shows to what lengths they have been willing to go for us, for our benefit. Nevertheless, Lee and Marla have managed to obtain funding reimbursement from USAC, for us in the tens of thousands of dollars.

I highly recommend that any health department, not for profit, or other business, engage Schooley Mitchell of Louisa, to do cost optimization and consulting for them. They are diligent in tracking down money for us. They have always been able to assist with our telecommunications problems.

Sincerely,

A handwritten signature in blue ink that reads "Debbie A. Miller".

Debbie A. Miller
Public Health Director