



491 Commerce Drive  
Louisa, KY 41230

August 20, 2024

To Whom It May Concern:

I became acquainted with Schooley Mitchell of Louisa (Lee and Marla Balaklaw), because Lee is a member of my gym in Louisa. We spent a lot of time talking about business, mortgages, expansion, and other business related issues.

As I got to know Lee, I decided to have him investigate our telecom expenses, because even though they were modest, anything would could save was a plus for us. In fact, Lee and Marla were able to find us savings at four of our locations. The savings ranged between 10 and 36% for our 4 locations. We saved money on TV, telephone, and internet.

When we got a cease and desist letter from attorneys for Disney, we were not sure who to turn to. We asked Lee. He was able to do some digging and found out from our internet service provider that someone had illegally accessed our WiFi and downloaded movies from an illegal site. Lee helped us bring in an IT provider. He them managed the equipment quotes from the provider to get them to be more affordable to us. We now have a proper firewall and login screen for WIFI users. We were able to demonstrate to the Disney attorneys that we had taken appropriate steps to prevent illegal use of our WIFI.

Lee also worked with an IT provider to bring us proper wireless access points to provide good WIFI signal to our guests. That eliminated issues that we had previously.

I highly recommend that other businesses, hire Schooley Mitchell to help them with bills, and also with other uncommon issues that it is hard to find expertise for. They have helped me, which I am grateful for.

Sincerely,

Gary Fletcher  
Owner