To whom it may concern,

I highly recommend any business owner or executive work with Madeleine Borgia of Schooley Mitchell. We engaged Madeleine to audit our small package shipping and merchant services expenses. We are always happy to find new ways to save money without impacting our services.

Milano Menswear, established 1988, operates six locations in three different states. Milano is a leading specialty retailer of men's apparel, offering affordable prices on quality apparel and excellent customer service.

Madeleine's team analyzed our small package shipping and merchant services invoices to determine whether or not savings could be found. The process is truly seamless for the client. All that was required was a quick conversation about our set up, access to our invoices and contracts, and then Schooley Mitchell did all the work from there.

I was thrilled when Madeleine came back to me and presented the report showing that Schooley Mitchell was able to identify **26%** in savings for our small package shipping, and **12%** savings on credit card processing fees. These kinds of savings will go a long way for our business.

We had a good relationship with our shipping provider UPS, and had been told we had the best rates they could offer. However, once Madeleine's team were involved, we were able to get on a different pricing schedule which has delivered us **\$28,995** in savings over 12 months.

Overall, my experience with Schooley Mitchell and Madeleine Borgia was excellent, and I wouldn't hesitate to recommend them. Madeleine is professional and passionate about the work she does!

Sincerely,

Sam

Samir Yachteen, General Manager, Milano Menswear